From: david\_cespedes@i-o.com@inetgw

To: Microsoft ATR

Date: 1/17/02 10:09am

Subject: Microsoft Settlement

As an engineer and software developer with over 12 years of experience I had the opportunity to work with many products from several competing companies. In all these years I have found that Microsoft has being the most open to providing user information, the most cost effective and the only one truly committed to preserving the end users invested value on their product. As an example, I would like to point out over the past 5 years several competitors of Microsoft (i.e. Sun, Apple) have chosen incorporate new technologies or products which in turn are completely incompatible with their older versions and have truly forced their customers into upgrade paths with disregards to the cost inquired by their users. Microsoft has never had this philosophy which in is why I have become a very satisfied customer.

I truly believe that this whole exercise in futility has only help to enhance Lawyer?s careers and has being an attempt to preserve the status quo of a few technology companies who believe that they are owe a particular market segment.

Thank you David A. Céspedes M Staff Engineer - Software

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